#### YOUR OFF-ROAD PROTECTION BEGINS HERE

Ford vehicles can use more rugged coverage that's specifically designed for challenging terrain.

# That's where the new Ford Protect<sup>®</sup> Off-Road Coverage comes into play.

When added to select Ford Protect plans, it can help cover tire and wheel damage, minor windshield chips and cracks, and minor dents and dings to exterior body panels that may come with off-roading.

# Off-road coverage is offered with the following Ford Protect plans:\*

- TireCARE
- TireCARE Plus
- TripleCARE
- TripleCARE Plus

With expanded coverage and no mileage limitations to fit your driving needs, off-road coverage is a great supplemental option for those who also enjoy the road less traveled.

Ford Protect Off-Road Coverage is designed to keep your vehicle looking great – year after year.

So, drive on, no matter what off-roading throws at your vehicle. **Insist on Ford Protect.** 

\*TripleCARE and TripleCARE Plus are not available in Florida.





# FORD **PROTECT**®

This brochure is intended to provide general information about an optional off-road coverage offered by Ford Protect. Plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

Ford Protect TireCARE, TireCARE Plus, TripleCARE and TripleCARE Plus products are optional and are not insurance. All transactions related to these optional products are governed solely by the provisions of the Ford Protect Agreement ("Agreement"). This document provides general information about these Ford Protect products and should not be solely relied upon when purchasing coverage. Please refer to the Agreement for details of terms, conditions and specific coverage details, including limitations and exclusions. Coverage may vary by state. Not all vehicle models may be eligible for coverage. Please see your dealer for more information.

The Obligor of the Ford Protect TireCARE, TireCARE Plus, TripleCARE and TripleCARE Plus products is Ford Motor Service Company (Florida License #42722) except in North Dakota, Nebraska and Washington, where Ford Motor Company is Obligor, Ford/Lincoln Protect Headquarters, P.O. Box 6045, Dearborn, Michigan 48121.

The Administrator is Safe-Guard Products International, LLC (Texas # SCP(a) - 203) except in Florida, New York and Washington, where the Administrator is Safe-Guard Warranty Corporation (Florida License #60126), Two Concourse Parkway, Suite 500, Atlanta, GA 30328.

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Always consult the Owner's Manual before off-road driving, know your terrain and trail difficulty, and use appropriate safety gear.



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**Off-Road Coverage** FOR SELECT FORD PROTECT PLANS

FORD **PROTECT**®



Off-road coverage is a great supplemental option for those who enjoy the road less traveled. Talk to your Dealer today about Ford Protect® Off-Road Coverage available on Ford Protect TireCARE, TireCARE Plus, TripleCARE or TripleCARE Plus.\*

# Ford Protect offers coverage for common off-road damage:



Tire/Wheel Damage Covered (Average Cost to Replace \$1,675)

#### Ford Protect Off-Road Coverage details:



**Tires and Wheels:** Covers approved costs associated with the repair or replacement of a tire or wheel as a result of off-roading damage (e.g., damaged tire from rugged or uneven terrain). TireCARE Plus and TripleCARE Plus include cosmetic coverage of alloy, aluminum and steel wheels (e.g., scratches from trees, brush and rocks). One repair or replacement can easily exceed the price of off-road coverage.



**Dents:** The Paintless Dent Repair (PDR) process removes minor dents and dings without harming the vehicle's factory finish (e.g., tight corners and passageways).



**Windshield:** Covers repairs to the front windshield from minor chips and cracks caused by propelled rocks and road debris.



### What is off-roading?

Off-roading is the activity of driving a vehicle on unpaved surfaces such as sand, gravel, riverbeds, mud, snow, rocks and other natural terrain.

### Why should you add off-road coverage?

Whether you are an expert or beginner at off-roading, damage to tires and wheels, dents, dings and windshield chips can happen.

Keep your vehicle looking pristine with TireCARE, TireCARE Plus, TripleCARE or TripleCARE Plus with the add-on off-road coverage.\* You can have the peace of mind knowing your vehicle investment is covered.

### What is covered?

The off-road coverage includes coverage of tire and wheel damage, small dents to the vehicle exterior or minor chips to the windshield that can happen while off-roading.

#### How does the program work?

Start by choosing the right Ford Protect product for you: TireCARE, TireCARE Plus, TripleCARE or TripleCARE Plus.\*

Based on your driving needs, you can customize your plan by adding off-road coverage (i.e., TireCARE + Off-Road Coverage).



\*TripleCARE and TripleCARE Plus are not available in Florida.
\*\*TripleCARE is comprised of TireCARE, DentCARE and WindshieldCARE.

## Who is eligible for off-road coverage?

Contact your dealer to confirm eligibility. Ford Protect customers who would like to purchase TireCARE, TireCARE Plus, TripleCARE or TripleCARE Plus with off-road coverage are eligible with the following condition:\*

 Customers must have purchased their vehicle within 3 years and have less than 36,000 miles

#### What is the next step?

If you are interested in adding TireCARE, TireCARE Plus, TripleCARE or TripleCARE Plus to your vehicle with optional off-road coverage, contact your Dealer today.\*

Do you already have a TireCARE or TripleCARE\*\* plan but not the off-road coverage? Contact your Dealer to add on the optional off-road coverage to your existing plan.

#### What is not covered?

See Agreement for exclusions and limitations. Some examples:

#### What is not covered by TireCARE?

- Damage to tires with less than 3/32" tread depth at the lowest point on the tire at the time of damage
- Does not cover carbon fiber wheels or cosmetic damage to tires and wheels for non-Plus plans
- Plus plans do not cover carbon fiber, chrome and chrome clad wheels or cosmetic damage to tires
- Damage caused by vandalism or theft
- Repairs made without prior authorization
- Damage caused by road conditions (such as uneven lanes or metal plates) in construction sites
- Failures from normal wear and tear, abnormal/improper wear or dry rot

#### What is not covered by DentCARE?\*\*

- Dents or dings that are larger than four (4) inches in diameter
   Dents or dings that cannot be repaired by the Paintless Dent Repair process
- Damage caused by vandalism
- Repairs that will affect or damage the vehicle's paint or finish

#### What is not covered by WindshieldCARE?\*\*

- Replacement of the front windshield
- Damage to areas other than the front windshield
- Stress cracks or cracks over six (6) inches
- Damage caused by hail, vandalism or neglect
- Not available in Florida