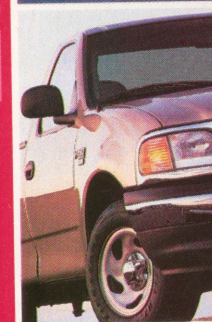
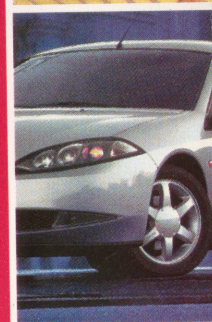
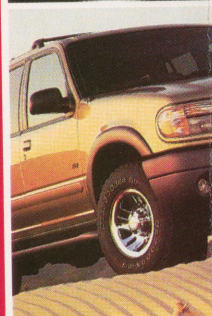
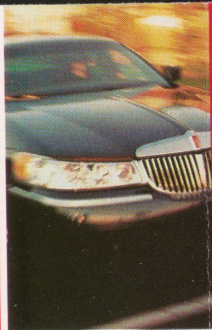


EXTRACARE

For New &
Used Vehicles

The Only
Extended
Service Plan
Backed
by Ford

EXTRACARE



**EXTENDED
SERVICE
PLAN**

Peace of Mind Protection

FORD ESP

Peace Of Mind Protection

You're buying *peace of mind* when you purchase or lease a quality Ford product. You want your ownership experience to be satisfying and pleasurable — and so do we! That's the reason we provide QUALITY CARE service when you purchase a Ford vehicle.

To add to your peace of mind and help protect your investment there's something we'd like to recommend — Ford ESP ExtraCARE.

Confidence For The Road

This is what ExtraCARE does for you:

- ❖ Covers 113 key components.
- ❖ Helps provide protection against the cost of unexpected repair bills during and after your original factory limited warranty.
- ❖ Provides towing reimbursement for Ford ESP covered repairs if your vehicle is inoperable during the extended coverage period.*
- ❖ Provides rental car reimbursement if your vehicle is inoperable and must be kept overnight for a **repair covered by the original factory limited warranty or Ford ESP.***

* Not available in Hawaii.

Backed By Ford

Part of the added peace of mind you get with ExtraCARE is that it's backed by Ford Motor Company or Ford Motor Service Company. Service can be obtained at any one of more than 5,000 Ford and Lincoln-Mercury dealers in the 50 states and Canada.

ExtraCARE Is For You, If...

- ❖ You drive a lot of miles.
- ❖ You plan to keep your vehicle beyond the original factory limited warranty period.
- ❖ You want towing and rental car reimbursement*.
- ❖ You'd like the opportunity to help increase your vehicle's resale value.

ExtraCARE Will Work For You

By making the ExtraCARE commitment, you get extensive coverage and help protect yourself from increasing parts and labor costs ... for just pennies a day. You could save the cost of ExtraCARE in one Ford ESP covered repair! Ask your dealer for details.

* Not available in Hawaii.

**More Than 17 Million
Customers**



Peace of Mind Protection

EXTRACARE

For New Vehicles

Your new vehicle is backed by a 3-year/36,000-mile original factory limited warranty (4 years/50,000 miles for Lincoln). ExtraCARE provides many benefits to add to your peace of mind! The plan's features are listed here.

❖ Component Protection

The 113 ExtraCARE components are shown here, including many high-tech components.

❖ Deductible Options

This plan has a \$50 standard deductible. \$0, \$100 and \$200 deductible options are available.

❖ Towing Reimbursement*

Reimburses towing expenses up to \$50, if required as a result of a Ford ESP covered repair.

❖ Rental Car Reimbursement*

If your vehicle is inoperable and must be kept overnight for a repair covered by the original factory limited warranty or Ford ESP, you will be reimbursed up to \$28 per day (\$35 for Lincoln) for up to 5 days. A first-day rental option is available.

❖ Backed by Ford

Most importantly, Ford ESP ExtraCARE is backed by Ford Motor Company or Ford Motor Service Company and honored at any one of more than 5,000 participating Ford and Lincoln-Mercury dealers in the 50 states and Canada.

❖ Transferable

Remaining coverage can be transferred to a new owner if you sell the vehicle. This can add to the resale value of the vehicle.

❖ Financing

May be included in your finance contract in most cases or convenient time payment plans are available.

❖ Cancellable

*Not available in Hawaii.

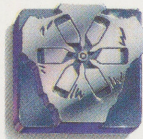
SELECT THE COVERAGE YOU WANT**

Miles	3 years	4 years	5 years	6 years
36,000	N/A	X	X	X
48,000	X	X	X	X
60,000	X	X	X	X
75,000	X	X	X	X
100,000	X	X	X	X

Coverage begins with the original in-service date (warranty start date) and zero mileage. Coverage expires upon reaching your selected time or mileage, whichever occurs first. Some eligibility limitations may apply. Ask your dealer for details.

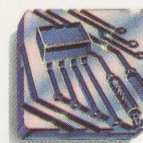
** Ford ESP Rental Reimbursement coverage begins on the date and mileage of contract purchase.

COVERED COMPONENTS*



ENGINE

- All internal lubricated parts
- Cylinder block
- Cylinder heads
- Diesel injectors and fuel lines
- Diesel injector pump
- Diesel lift pump
- Engine mounts
- Flywheel
- Flywheel ring gear
- Fuel tank and lines
- Gas fuel injectors and fuel lines
- Harmonic balancer and bolt
- Manifold, exhaust
- Manifold, intake
- Oil pan
- Oil pump
- Radiator and radiator fan
- Radiator fan clutch or motor
- Seals and gaskets
- Thermostat
- Thermostat housing
- Timing chain cover
- Timing chain, gears or belt
- Turbocharger/Supercharger unit — factory-installed
- Valve covers
- Water pump



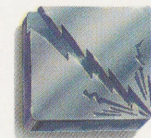
HIGH-TECH

- Air suspension, electronic (selected components)
- Compass and thermometer readout displays
- Instrument cluster, electronic (excluding dash pad, clock, radio, and graphic equalizer)
- Keyless entry system (excluding door handles)
- Power antenna
- Power door locks and retainer clips (excluding door handles)
- Power seat motors
- Power window motors/regulators
- Speed control
- Windshield, Insta-Clear® (electrical only — not glass damage or breakage)



STEERING

- Column lock (tilt wheel)
- Cooler and lines
- Control valve
- Idler arm
- Linkages and couplings
- Power steering pump
- Pulley assembly, power steering pump
- Seals and gaskets
- Steering gear housing, manual and power (includes all internal parts)



ELECTRICAL

- Alternator
- Backglass, heated (electrical only — not glass damage or breakage)
- Distributor assembly
- Distributor cap and rotor
- Distributor housing and shaft
- Fuel pump
- Ignition module, electronic
- Ignition switch
- Radiator fan relay
- Starter motor
- Starter motor solenoid
- Switches, manually operated electrical
- Voltage regulator
- Wiper motors
- Wiring harnesses (excluding spark plug wires)



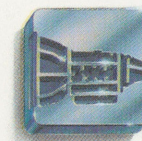
FRONT SUSPENSION

- Ball joints, upper and lower
- Control arms, upper and lower
- Control arm shafts and bushings
- King pins and bushings
- Linkage and bushings
- Spindle and spindle supports
- Stabilizer bar
- MacPherson struts (front and rear)
- Tie rods



BRAKES

- Anti-lock brake module and sensor
- Backing plates
- Brake booster, power
- Calipers
- Combination valve
- Lines and fittings
- Master cylinder
- Parking brake linkage and cables
- Retainers and clips
- Self-adjusters
- Shaft, brake pedal
- Springs
- Wheel cylinders



TRANSMISSION

- All internal parts
- Governor assembly
- Seals and gaskets
- Torque converter
- Transfer case, including internal parts
- Transmission case
- Transmission module, external
- Transmission mounts
- Vacuum module



REAR-WHEEL DRIVE

- Axle shafts
- Bearings, front-wheel
- Bearings, rear-wheel
- Drive axle housing and all internal parts
- Drive shaft
- Retainers
- Seals and gaskets
- Universal and constant velocity joints



AIR CONDITIONING† AND HEATING

- A/C accumulator
- A/C clutch
- A/C clutch bearings
- A/C compressor
- A/C compressor head
- A/C compressor seals
- A/C compressor/clutch switch
- Automatic temperature control
- Condenser
- Evaporator
- Field coil
- Heater blower motor
- Heater core assembly
- Pulley



FRONT-WHEEL DRIVE

- Axle shafts
- Bearings, front-wheel
- Bearings, rear-wheel
- Constant velocity and universal joints
- Final drive housing and all internal parts
- Hubs, automatic front locking (four-wheel drive)
- Locking rings (four-wheel drive)
- Seals and gaskets

†If system has R-12 refrigerant, R-12 will be used for replacement, while supplies last. If R-12 is not available, the system will be converted to use R-134a refrigerant or equivalent. If replacement is due to a covered component, ExtraCARE will cover it. If due to a non-covered component, customer is responsible.

♦ Certain restrictions and exclusions apply. See your dealer or plan provisions for details.

EXTRACARE

For Used Vehicles

ExtraCARE covers a wide range of components throughout the vehicle so you can drive with the confidence that your used vehicle investment is protected. It provides additional protection for as long as 36 months/36,000 miles. You choose the coverage you need.

❖ Peace of Mind Protection

You want to feel more secure about purchasing a used vehicle.

❖ Component Protection

Covers 113 components, including many high-tech components.

❖ Deductible Options

This plan has a \$100 standard deductible. \$50 and \$200 deductible options are available.

❖ Towing Reimbursement*

Reimburses towing expenses up to \$50, if required as a result of a Ford ESP covered repair.

❖ Rental Car Reimbursement*

If your vehicle is inoperable and must be kept overnight for a repair covered by the original factory limited warranty or Ford ESP, you will be reimbursed up to \$28 per day (\$35 for Lincoln) for up to 5 days.

❖ Add-On Protection Benefit

If Ford ESP ExtraCARE for used vehicles is purchased while the original factory limited warranty is in effect on Ford, Mercury and Lincoln vehicles, the plan's contract expiration is calculated from expiration of the original factory limited warranty.

❖ Transferable

If you sell the vehicle, the remaining ExtraCARE coverage can be transferred to a new owner. This can add to the resale value of the vehicle.

❖ Financing

May be included in your finance contract in most cases, or convenient time payment plans are available.

❖ Cancellable

*Not available in Hawaii.

CHOOSE YOUR COVERAGE

Eligibility Requirement	Coverage Lengths
1994-1999 vehicles with 80,000 miles or less	12 months/12,000 miles 24 months/24,000 miles
1994-1999 vehicles with 60,000 miles or less	12 months/12,000 miles 24 months/24,000 miles 36 months/36,000 miles

Coverage expires upon reaching your selected time or mileage, whichever occurs first. Some eligibility limitations may apply. Ask your dealer for details.

Some Points To Remember About Your Extra**CARE** Plan For New And Used Vehicles ...

- Coverage includes repair or replacement of covered components for the selected time and mileage period — including parts and labor.
- Failures of covered components due to normal wear are included, in addition to mechanical breakdowns.
- For new vehicles, coverage begins with the original in-service date (warranty start date) and zero mileage.
- For used vehicles, coverage must be purchased at the time of vehicle sale.
- For used vehicles, coverage begins with the date and mileage on the vehicle at time of purchase.
- If a used vehicle has Ford original factory limited warranty coverage remaining, Extra**CARE** for used vehicles is an “add on” to that warranty. Ask your dealer for details.

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage, and provider may vary by state. Please see your dealer for details or refer to your plan provisions.

Florida dealers only: In Florida, Ford ESP is a Service Contract from The American Road Insurance Company, Dearborn, MI 48121. Certificate of Authority #09079. Illustrations used in this brochure are for graphic representation only. Repairs needed to any engine, transmission and final drive components caused by or resulting from a defect in a non-Ford component such as an aftermarket-installed turbocharger are not covered. **In some cases, the use of Ford authorized remanufactured parts is required after the expiration of the original factory limited warranty.** See your dealer or your copy of the warranty for complete details on the original factory limited warranty.

TIME/MILEAGE: _____

PRICE: \$ _____

QualityCare
at your service

Peace of Mind Protection

**BE SURE TO RETAIN THIS BROCHURE FOR
FUTURE REFERENCE.**

